



Riverside Health Care 2026/27 QIP

Theme	Measure/Indicator		2025/26 performance (Q3)	Suggested 2026/27Target	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec	Q4 Jan-Mar
Experience	Employee retention (excluding retirements)	x	97.2%	98.0%				
Experience	Position Stabilization (1.0 - (# filled positions/ # total FT & PT positions)) x100		85.5%	88.0%				
Experience	Workforce stability - agency staffing utilization (% = agency costs(wages, fees and housing)/ total expenditures)		23.30%	20.0%				
	Quality of Worklife-vacation utilization hours used/total vacation hours accrued in a year) (%=vacation							
Experience	Quality of work life - #days refused vacation requests (% = vacation days refused within year)							
Experience	Performance Conversations	x	96.00%	100.0%				
Equity	Mandatory Education Compliance	x	97.40%	100.0%				
Equity	Appropriate referral to AddictionServices follow up for those meeting criteria through the Emergency Department	x	collecting baseline					
Experience	Experience Survey-Short Survey Reponse Rate		40.0	100.0				
	Emergency Department Wait Time for Registration to Physician/NP Initial Assessment (min) RR (Atikokan comparator)			Atikokan				
Experience	Emergency Department Wait Time for Registration to Physician/NP Initial Assessment (min) LVGH (Dryden comparator)			Dryden				
Safety	# completion of medication reconciliation upon discharge		77.3%	100%				
Experience	# riders to utilize specialist and diagnostic transportation	x	191	500.0				
Experience	OT hours Rainycrest (Staff and Agency)			collecting baseline				
Experience	Emergency Department Wait Time for Registration to Triage/Assessment (min) RR (Atikokan Comparator)			Atikokan				
Experience	Emergency Department Wait Time for Registration to Triage/Assessment (min) LVGH (Dryden Comparator)			Dryden				
Safety	Review of Residents in Daily Physical Restraints in Rainy River ELDCAP		20.70%	15%				
Safety	Number of workplace violence incidents reported by workers (physical violence or threat of physical violence) within a 12 month period Hospital/Community sites		30	decrease events by 10-20%				
Safety	Number of workplace violence incidents reported by workers (physical violence or threat of physical violence) within a 12 month period. LTC/ELDCAP Sites	x	120	decrease events by 10-20%				



=performance based compensation

Updated Feb 2024