

UPDATE TO ALL RESIDENTS, FAMILY AND FRIENDS OF OUR LTC RESIDENTS

In keeping with the provinces Roadmap to Reopening, Riverside is pleased to announce the further easing of restrictions for those visiting our long-term care homes. These changes will take effect Wednesday, July 7, 2021.

All procedures and restrictions previously communicated regarding the resumption of visits remain in place, including all applicable public health measures (active screening, hand hygiene, masking, rapid antigen testing for all those entering the home, etc.). However, we are happy to report the addition of:

INDOORS

Essential Caregivers

- Residents are no longer limited to two designated caregivers/support workers. Any number of caregivers may visit a home, with no more than two (2) visiting inside the home at one time. Procedures for designating a caregiver remain in place.
- All screening and rapid antigen testing requirements for designated caregivers remain in place.
- When a resident is symptomatic or isolating only one (1) caregiver may visit at a time.

General Visitors

- A maximum of two (2) general visitors per resident may now visit inside the home at a time. Up to two (2) caregivers may also be present at the same time.
- All screening and testing requirements for indoor visitors remain in place (including rapid antigen testing).
- Personal care service providers (hairdressers, barbers, manicurists, etc.) may now enter the home as part of the maximum of two (2) general visitors per resident.
- When a resident is symptomatic or isolating general visitors are not permitted.
- General visitors younger than 14 years of age must be accompanied by an adult. Children under the age of two years do not count towards the indoor visitor maximum.

OUTDOORS

- Up to ten (10) visitors per resident (including caregivers and general visitors) may now visit outside the home at one time. Children under the age of two years do not count towards the outdoor visitor maximum. General visitors younger than 14 years of age must be accompanied by an adult.
- Physical distancing (a minimum of two metres or six feet) is to be maintained between groups. Outdoors visitors are to visit with their loved ones only.
- If the resident is symptomatic or isolating under droplet and contact precautions outdoor visits will not be permitted.

We are happy to announce that we have extended visitor hours at Rainy River and Emo Health Centres (11:00am – 4:00pm), visiting hours at Rainycrest remain the same (10:00am-6:00pm).

To make arrangements, schedule an outdoor visit or to get answers to further questions please contact the homes at the contact information below.

We thank you for your continued patience and support as we move into this next step of allowing you and your loved ones to reconnect over the summer months. We remind everyone that when entering our homes all protocols set out by the Ministry to limit the potential for exposure to COVID-19 must be followed. The care and safety of our residents, team members and families are a top priority.

Sincerely,

Tammy McNally
Administrator
Emo and Rainy River Health Centres

Tara Morelli
Administrator
Rainycrest Long Term Care

CONTACT:

Rainycrest
807-274-3261 EXT: 2500
(M-F 8am-4pm)

Emo Health Centre
807-274-3261 EXT: 5500
(M-F 11:00am-4:00pm)

Rainy River Health Centre
807-274-3261 EXT: 6500
(M-F 11am-4:00pm)

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