

RIVERSIDE LONG-TERM CARE VISITOR UPDATES

In keeping with the provinces Roadmap to Reopening, Riverside is pleased to announce the further easing of restrictions for those visiting our long-term care homes. These changes will take effect **Friday, July 16, 2021**.

- All limits on numbers of visitors have been removed. However, we remind the public that social distancing requirements must be adhered to. In addition, pre-covid visitor limits and room capacities remain in place.
- General visitors are required to call the home to schedule their visit. Visitors and caregivers are to visit with their loved ones only.
- Visits remain limited to one hour in length. Visiting hours at Rainy River and Emo Health Centres are 11:00am – 4:00pm, and visiting hours at Rainycrest are 10:00am-6:00pm.

Screening & Testing for Caregivers and General Visitors

- Temperature checks will no longer be a requirement as part of the screening process; however, screening questions will remain in place. All visitors and caregivers will be given a medical grade procedure mask upon arrival and must wear this mask at all times.
- We remind everyone that public health measure including cleaning hands with sanitizer when entering the home and when entering and exiting resident's rooms along with maintain physical distancing remain imperative.
- All caregivers must wear eye protection if they're within 2 metres of a resident on droplet and contact protection, or if the Home is in an outbreak setting.

Fully Immunized Caregivers & General Visitors (defined as 14 days since receiving a final/second dose of the COVID-19 vaccine) no longer require asymptomatic testing prior to entering the home. Proof of vaccination status is required at time of visit.

Partial or Unvaccinated Caregivers (defined as not receiving or receiving only a single dose of COVID-19 vaccine) require one(1) negative PCR or Rapid Test within a 7-day period in order to enter the home.

Partial or Unvaccinated General Visitors (defined as not receiving or receiving only a single dose of COVID-19 vaccine) require one(1) negative Rapid Test same day as their scheduled visit in order to enter the home. This test will be valid for a 48hour period.

Gifts & Plants

- We are no longer requiring that dropped off items and gifts be quarantined prior to being distributed to residents.
- We are happy to announce that plants and flower deliveries are once again welcome in the home.

Pets

- We are pleased to announce that pets are allowed on visits to our homes. Please note that our pet policy is strictly enforced. This includes proof of vaccination of your animal along with them remain on a leash/lead at all times. For full policy requirements regarding bringing pets on visits please contact the home. You must indicate that a pet will be joining your visits when scheduling and ensure that all proper documentation has been submitted to the home in advance or is accessible at time of visits. Currently, your pet may only visit with your loved one and no other residents.

To make arrangements, schedule a visit or to get answers to further questions please contact the homes.

We thank you for your continued patience and support as we move into this next step of allowing our residents and their loved ones to reconnect. We continue to remind everyone that when entering our homes all protocols set out by the Ministry to limit the potential for exposure to COVID-19 must be followed. The care and safety of our residents, their families, loved ones and our team members are a top priority.

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FOR MORE INFORMATION:

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Riverside Health Care is a fully accredited multi-site, multi-function health care system serving the residents of the Rainy River District. Riverside Health Care operates hospitals in Fort Frances, Emo and Rainy River, and Rainycrest Long-Term Care Home and La Verendrye Non Profit Supportive Housing in Fort Frances. Each community is also served by Riverside Community Counselling which provides mental health and addictions services, Community Support Services and Riverside Valley Diabetes Education Centre which provides important chronic disease management programming. For more information, please visit riversidehealthcare.ca