



**Casual Support Worker
Rainycrest Long Term Care
Job Reference #: 45-2021**

Riverside Health Care is a fully accredited multi-site, multi-faceted health care system providing service to the Rainy River District in spectacular Northwestern Ontario. Riverside Health Care encompasses Hospital, Long Term Care, and Community Services. The organization operates a number of facilities including LaVerendrye General Hospital, Rainycrest Long Term Care, Rainy River Health Centre, Emo Health Centre, and others.

Riverside Health Care is actively recruiting a Casual Support Worker to join our team at Rainycrest Long Term Care.

The Support Worker is responsible for providing individualized support and assistance to meet the needs of the Resident in compliance with the Resident care plan under the supervision of HCA and registered staff. The Support Worker is responsible to report to the Registered Nurse (RN) or Registered Practical Nurse (RPN), any change in the resident's condition. The Support Worker works as part of a multidisciplinary team. A Personal Support Worker (PSW) certification is not required for this position.

The successful candidate will possess the following:

- Experience related to the care of the elderly would be an asset;
- Understands and maintains confidentiality;
- Effective verbal and written communication skills;
- Working knowledge of common office software applications, and email would be an asset;
- Ability to work independently as well as in a team;
- Familiar with Occupational Health & Safety Workers' rights and responsibilities;
- Demonstrated strong interpersonal skill with the ability to function effectively independently, within a team, with front line personnel , and management;
- Demonstrated ability to function effectively in a fast paced healthcare environment with excellent organizational and time management skills with the ability to multitask and prioritize workload;
- Proven ability to perform the essential duties of the position on a regular basis.

SPECIFIC ACCOUNTABILITIES:

- Assist residents with appropriate assigned activities of daily living in accordance with the Home's policies, procedures and The Long Term Care Act.
- Assist Health Care Attendant (HCA) in appropriate duties.
- Contributes in a positive way to the home-like atmosphere of Rainycrest Long Term Care.
- Interacts professionally and courteously with residents, families, visitors and staff.
- Adheres to all safety policies
- Maintains the standards and policies set out by the organization and Long Term Care Act
- Keeps all service areas such as utility, linen and tub rooms clean and hazard-free
- Keeps all resident care areas tidy and reports any needs for repairs to the RN/RPN
- Responds to the resident call bells and security alarms promptly within defined role.
- Reports immediately any physical or behavior changes in a resident or incident causing concern to the RN/RPN
- Utilize effective interpersonal techniques to assist residents during behavioural episodes
- Participates in resident care conferences and multidisciplinary meetings
- Maintains the confidentiality of all resident information
- Participates in staff development programs, in services and completes all mandatory education as required.
- Assists with training of all new staff and students.
- Performs such other related duties as may be assigned.

If you think you might have a passion for this role, please ensure that you apply or discuss this opportunity with us. Interested candidates are invited to confidentially explore this opportunity by submitting their resume and cover letter to: Human.Resources@rhcf.on.ca.

This position will remain open until a suitable candidate has been hired.

Riverside Health Care Facilities is committed to ensuring that all employment practices are inclusive. As an organization we are committed to providing and arranging accommodation for candidates upon request.