

Crisis Resopnse Services - Program Information

Catchment area

- Individuals 16 and older in the Kenora Rainy River District

Crisis Line

- Staffed by professionals 24/7/365
- Toll-free and confidential
- Crisis prevention and intervention, information, referrals and support offered to callers in crisis, family members and service providers

Community support workers

- In-person crisis intervention and assessment services provided in a safe location
- Serve the communities and surrounding areas of Kenora, Dryden, Fort Frances and Red Lake from 5:00pm to 8:00am Monday to Friday and 24 hours on weekends

Crisis beds

- Short-term residential accommodation for men and women who do not require hospitalization and who meet one or more of the following criteria.
- Experiencing a mental health crisis
- Have a mental illness and require short-term housing up to five nights
- Require respite services due to mental illness
- Beds available in Dryden, Kenora and Fort Frances to serve the District
- Dryden and Kenora locations staffed 24/7
- Transportation provided if needed

Withdrawal management beds

- Four beds for individuals with concurrent disorders and/or who are experiencing a crisis and are under the influence
- Provide levels I and II residential withdrawal management services (non-medical)
- Assessments, screenings, crisis intervention, treatment planning, relapse prevention, peer support, referrals and education offered
- Transportation provided if needed

Addictions recovery treatment

- Eight week skills-based treatment program
- Both residential (five beds) and day services available

To access any service component or for more information please contact the Crisis line at 1-866-888-8988.