

RIVERSIDE HEALTH CARE FACILITIES INC.

110 Victoria Avenue
Fort Frances, ON P9A 2B7

Emo Health Centre " La Verendrye Hospital " Rainy River Health Centre

WHAT IS ETHICS? WHAT IS AN ETHICAL DILEMMA?

Ethics is that aspect of human thought and behaviour that is guided by standards and principles of right conduct. It involves the commitment to do the right thing. Ethical decision-making is guided by values, which are beliefs that influence attitudes, actions, choices and decisions. Each person may view an ethical issue differently. Each person's view of an ethical issue is shaped by many factors, including a person's life history and culture.

An ethical dilemma is a situation in which:

- \$ one is unsure of what to do;*
- \$ two or more values may be in conflict;*
- \$ some harm may be caused, no matter what one does.*

When making an ethical decision there is usually consideration of:

- \$ the obligation to act;*
- \$ the available options;*
- \$ the best option, taking into consideration one's authority to act, one's values, the consequences and concern for others.*

CODE OF ETHICS

Riverside Health Care Facilities Inc is committed to the establishment and implementation of ethical practices with all customer groups which we serve. This is accomplished through relevant policies and procedures. These include policies and practices related to Patient's Rights and Responsibilities, Patient Care, Informed Consent, Patient Complaints, Confidentiality, Privacy, Mission & Values, Ethics Committee, Grievance procedures, business practices, financial management and marketing.

Professional Behaviour: personnel are expected to adhere to professional standards of practice related to the specific professional licensing and accrediting organizations for their discipline of practice. Employees not governed by professional practice standards abide by behavioural guidelines outlined in Riverside's employee handbook - Working Conditions and Terms of Employment (BA-II-50). Ethical conduct is reviewed with personnel during orientation, monitored on an ongoing basis and reviewed during performance evaluations.

Business Practices: Riverside Health Care conducts business with honesty, fairness and integrity. These standards are maintained through truthfulness, the absence of deception or fraud and full intent to follow and respect all applicable laws and regulation. Every employee, irrespective of location or position is expected to act with the highest degree of integrity.

Marketing Practices: All referral development activities, including promotional materials, reflect the organization's mission and value statements. All promotional materials, events and interactions truthfully and accurately represent our program capabilities, outcomes and populations served.

Violations: any perceived violation of ethical practices are processed through formal channels outlined in referenced policies, professional board practices and/or legal system.

"Connecting Communities - Committed to Caring"

ETHICAL CASE CONSULTATION REQUEST

Date of Request: _____

Requested by: _____

Department: _____

Purpose of Consultation:
Urgency of Request: 1.Urgent - as soon as possible <input type="checkbox"/> 2.Somewhat urgent - within 5 days <input type="checkbox"/> 3.Not urgent - within 1 month <input type="checkbox"/>
Recommended participants:
Will patient and/or family members be invited: Yes G No G
Other:

Flow Chart - Review of Ethical Cases

